

This is an example an email recently received by local and non-local residents

In this case, the criminal “masks” the From line to make it appear as if it is coming from Central Bank and has the subject of Important Notification.

It informs the targeted consumer the bank does not have enough information him/her and that their Internet Banking services will be deactivated. Instead of a link, the email contains a fraudulent phone number to call.

If a person called the phone number, he/she would have heard an automated voice system that asks to input their personal information.

Central Bank will **NEVER** send an email with instructions to call a number other than our published phone number. If you ever receive an email that asks you to do something, it is best to call the bank directly at our published phone number.

-----Original Message-----

From: Central Trust Bank [mailto:customerdept@centralbank.net]

Sent: Tuesday, December 04, 2007 10:45 AM

To:

Subject: Important Notification!

Dear Central Trust Bank Client,

As part of our security measures, we regularly screen activity in Central Trust Bank system. We recently contacted you after noticing an issue on your account. We requested information from you for the following reason: A recent review of your account determined that we require some additional information from you in order to provide you with secure service. Case ID Online Expired on December 04th 2007. If you want to continue using our service you have to Renew your online if not your online will be deactivated and deleted.

To continue please call Central Trust Bank Customer Center at 877-209-1339 and follow the steps.

Please notice that your card issued by Central Trust Bank will be disabled until you verify your online service due to security of your payments.

Many Thanks and Kind Regards - Central Trust Bank - Activation Department